



FI\$Cal

Financial Information System for California

Wave 2 UAT – Accounts Receivable Business Process Overview

April 2015

Overview

- Welcome & Introductions – Susan Salisbury
- Module Overview – Susan Salisbury
- BP Overview #1: AR1 – Setup and Maintain Customers – Susan Salisbury, Venkat Nagiseti
- BP Overview #2: AR2 – Generate and Adjust Invoices – Lilia Leal, Venkat Nagiseti
- BP Overview #3: AR3 – Enter and Maintain Receivables – Susan Salisbury, Venkat Nagiseti
- BP Overview #4: AR4 – Process Payments – Lilia Leal, Venkat Nagiseti
- BP Overview #5: AR5 – Collect Receivables – Venkat Nagiseti
- Wrap Up & Next Steps – Susan Salisbury

Welcome!

- Welcome to the Business Process Overview for Accounts Receivables
- Objectives for today's session:
 - Introduce (or re-introduce) you to the Accounts Receivables functionality in scope for Wave 2
 - Provide an overview of the business processes for Accounts Receivables
 - Review UAT scenarios for the Accounts Receivables functionality, including scenarios for each business process
 - Perform a brief system demonstration to further explain core functions of the Accounts Receivables functionality

Today's Presenters

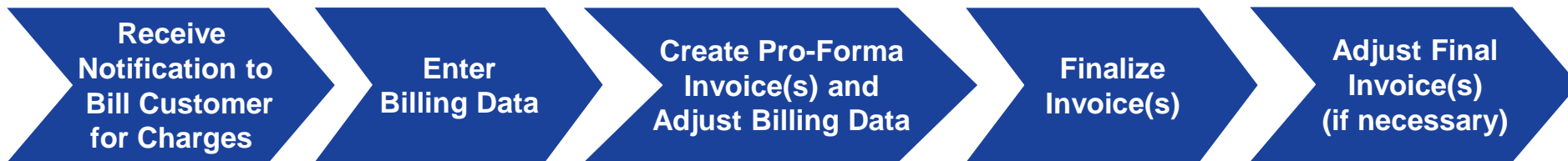
- Susan Salisbury – State Module Lead
- Lilia Leal – State Module Lead
- Venkat Nagiseti – Accenture Module Lead

Billing and Accounts Receivables Module Overview

- Introduction
- Process Overview

Billing Module Overview

Detailed transactional steps related to specific billing processes will be introduced in latter FI\$Cal courses. However, the high-level Billing (BI) process carried out in FI\$Cal is as follows:



Accounts Receivables Module Overview

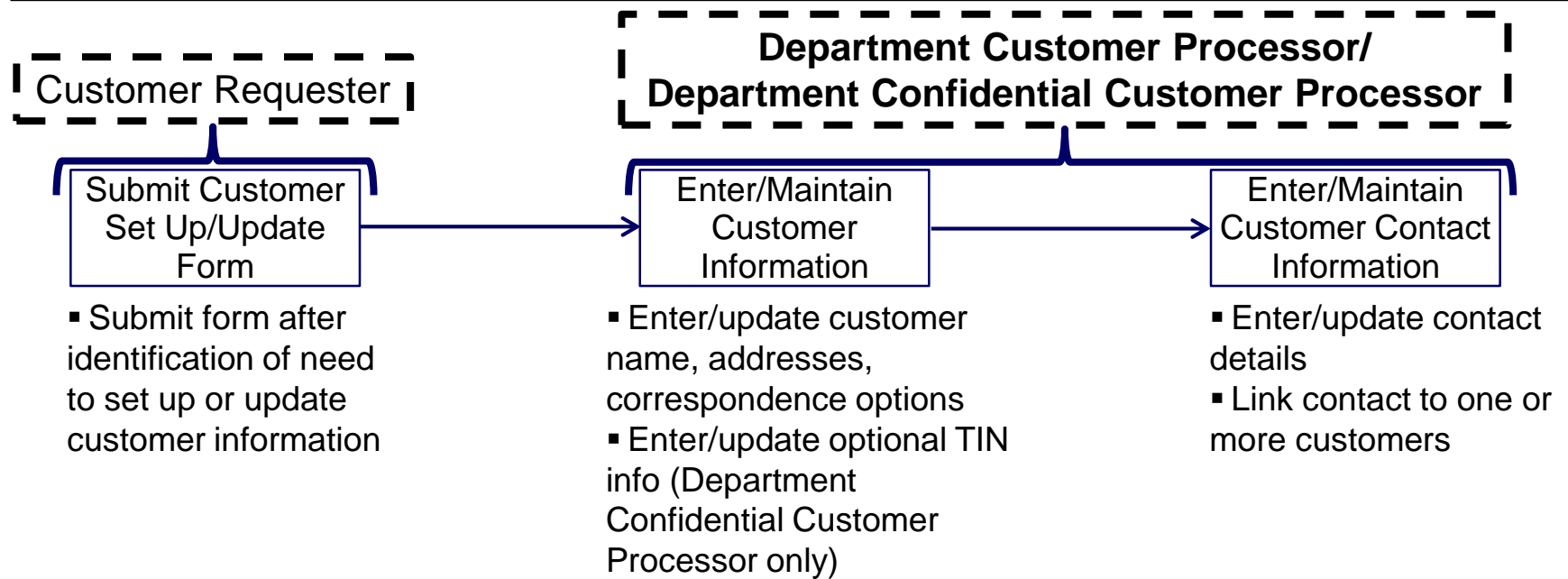
Detailed transactional steps related to specific accounts receivable processes will be introduced in later FI\$Cal courses. However, the high-level Accounts Receivable (AR) process carried out in FI\$Cal for receivable payments is as follows:



AR1 Set Up and Maintain Customers – Overview

- Introduction
- Process Overview
- UAT Scenario Review
- System Demo
- Q&A

AR1 Set Up and Maintain Customers – Overview



Key Impacts

- Standard FI\$Cal form will be used for requesting/updating customer information
- TIN information will be entered by the Department Confidential Customer Processor Role
- Employees with outstanding payroll ARs will need to be set up as customers
- Customer parent-child relationships may be established for reporting purposes

AR1 Set Up and Maintain Customers – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR1 - Setup and Maintain Customers	Create a Customer	Create two customers for billing and receivables. One will have a TIN and represent an employee.
AR1 - Setup and Maintain Customers	Add Interagency Customer	Create two department customer for billing. One for Non-direct transfer and one for Direct transfer.
AR1 - Setup and Maintain Customers	Create a Customer Contact	Create multiple contacts with an association to one customer (with one contact being the primary contact). Edit customer contact information. Delete a customer contact.

AR1 Set Up and Maintain Customers – Overview

- System Demo



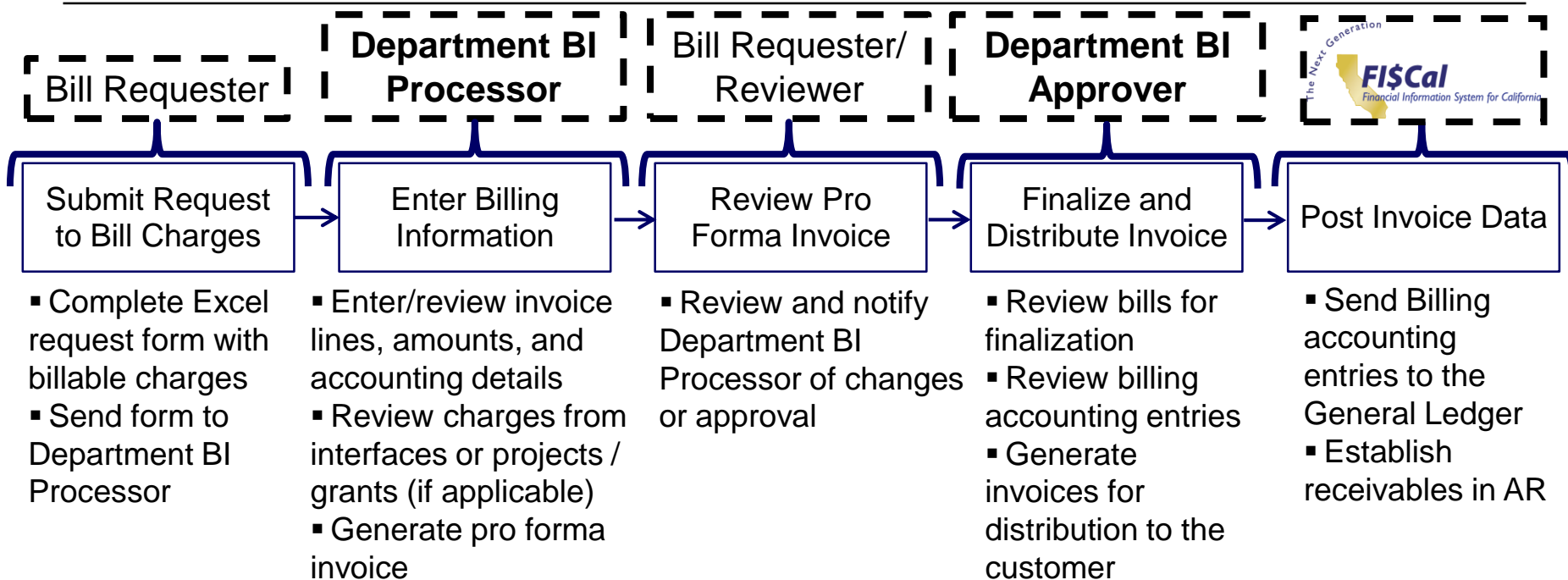
AR1 Set Up and Maintain Customers – Overview



AR2 Generate and Adjust Invoices – Overview

- Introduction
- Process Overview
- UAT Scenario Review
- System Demo
- Q&A

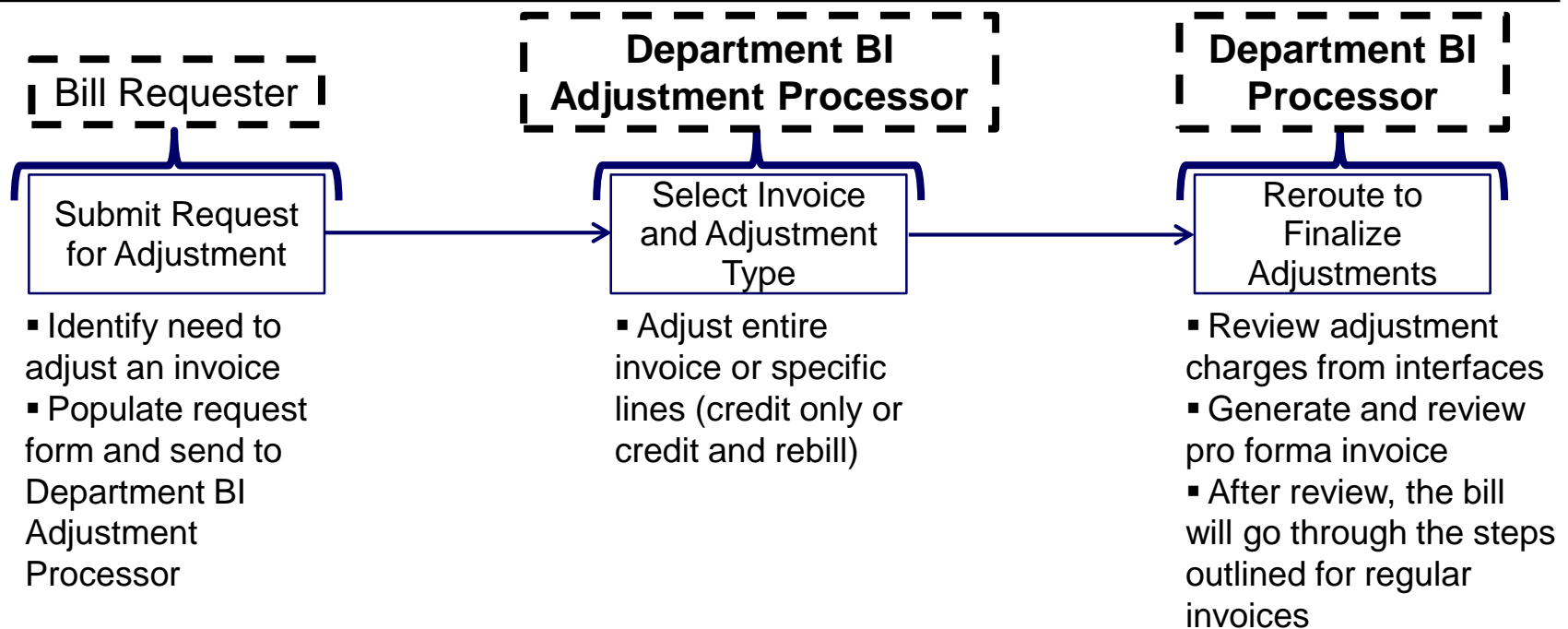
AR2 Generate and Adjust Invoices – Overview



Key Impacts

- Standard FI\$Cal Excel form will be used for requesting invoices
- Billable charges may be entered or interfaced into FI\$Cal
- Invoices generated from FI\$Cal will send accounting information to the General Ledger and establish receivables in AR

AR2 Generate and Adjust Invoices – Overview

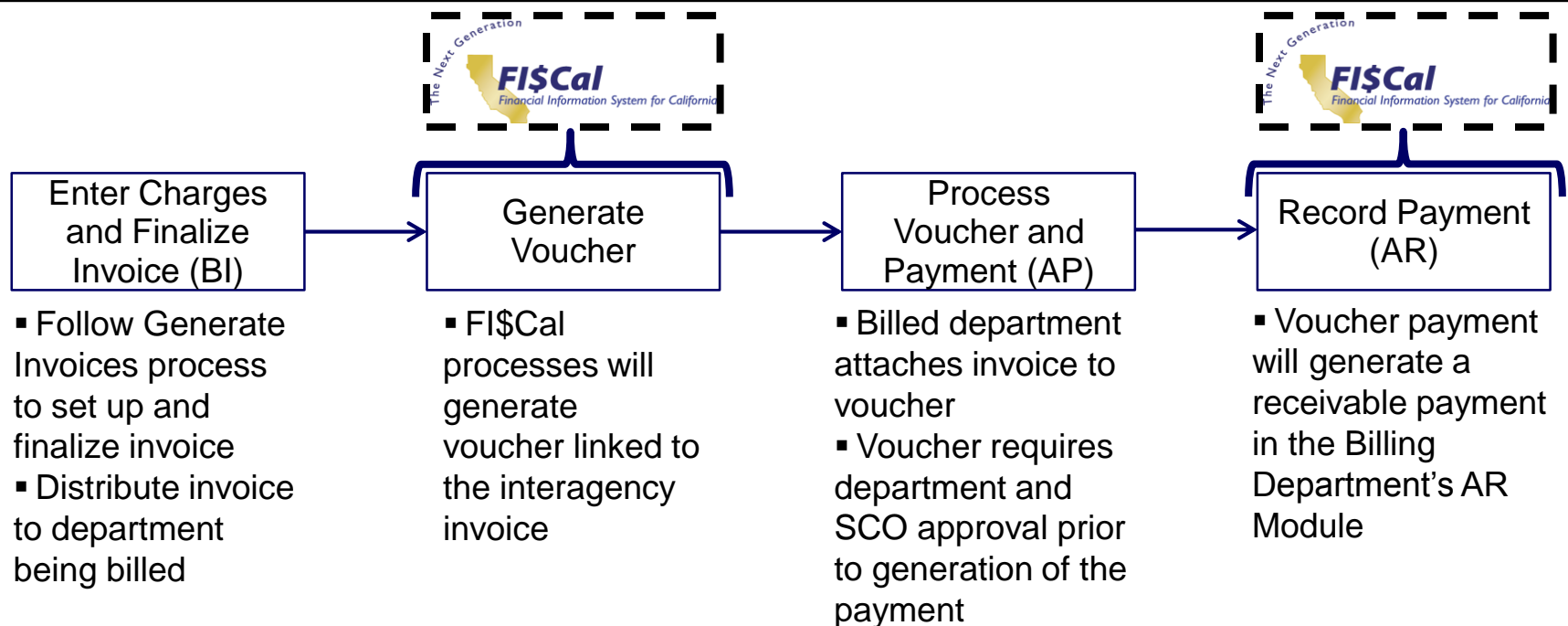


Key Impacts

- Standard FI\$Cal form will be used for requesting invoice adjustments
- Department BI Adjustment Processor role is needed to initiate adjustment of finalized invoices if adjustment charges are initiated online within the Billing module
- Adjusted invoices are linked to original invoices in the system for tracking purposes

AR2 Generate and Adjust Invoices – Overview

FI\$Cal Dept. Billing FI\$Cal Dept. – Non-Direct Transfers

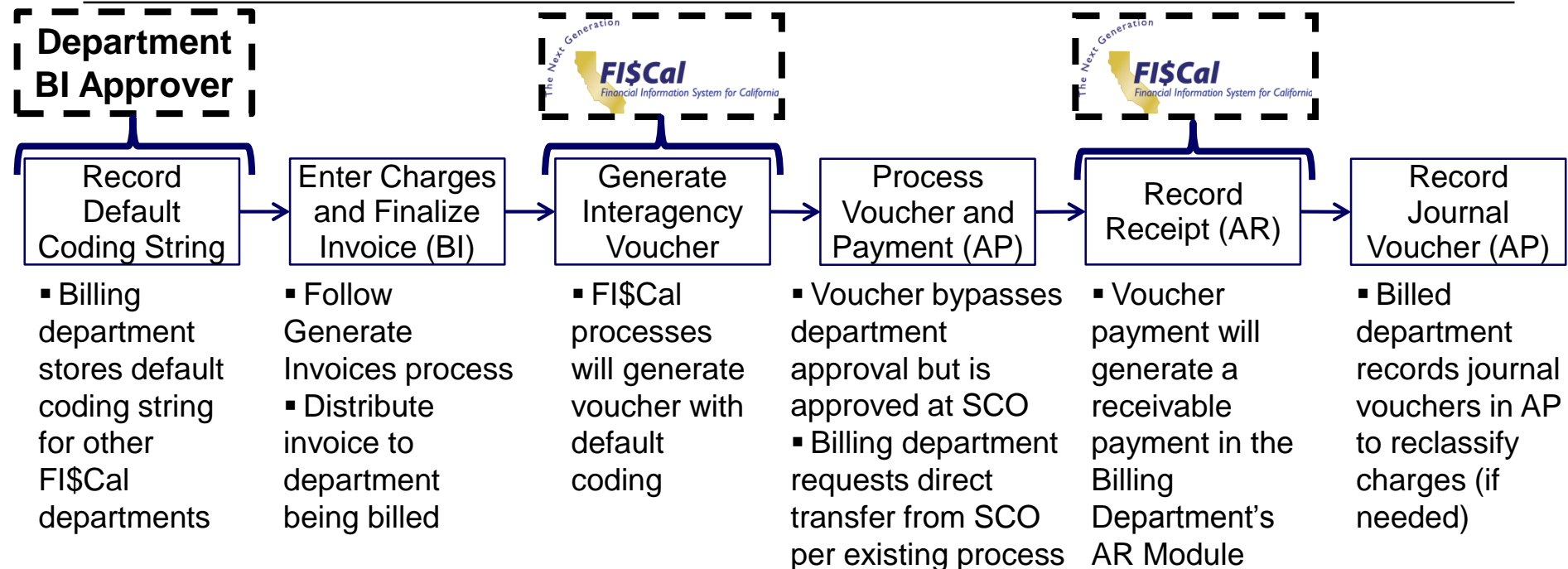


Key Impacts

- Interagency customers of FI\$Cal departments which are also FI\$Cal departments will be flagged for FI\$Cal interagency billing processing
- Vouchers for interagency billing reference the interagency invoice number
- Voucher is routed through appropriate departmental and SCO approvals
- Voucher payment generates a receivable payment in the Billing Department's AR Module

AR2 Generate and Adjust Invoices – Overview

FI\$Cal Dept. Billing FI\$Cal Dept. – Non-Direct Transfers

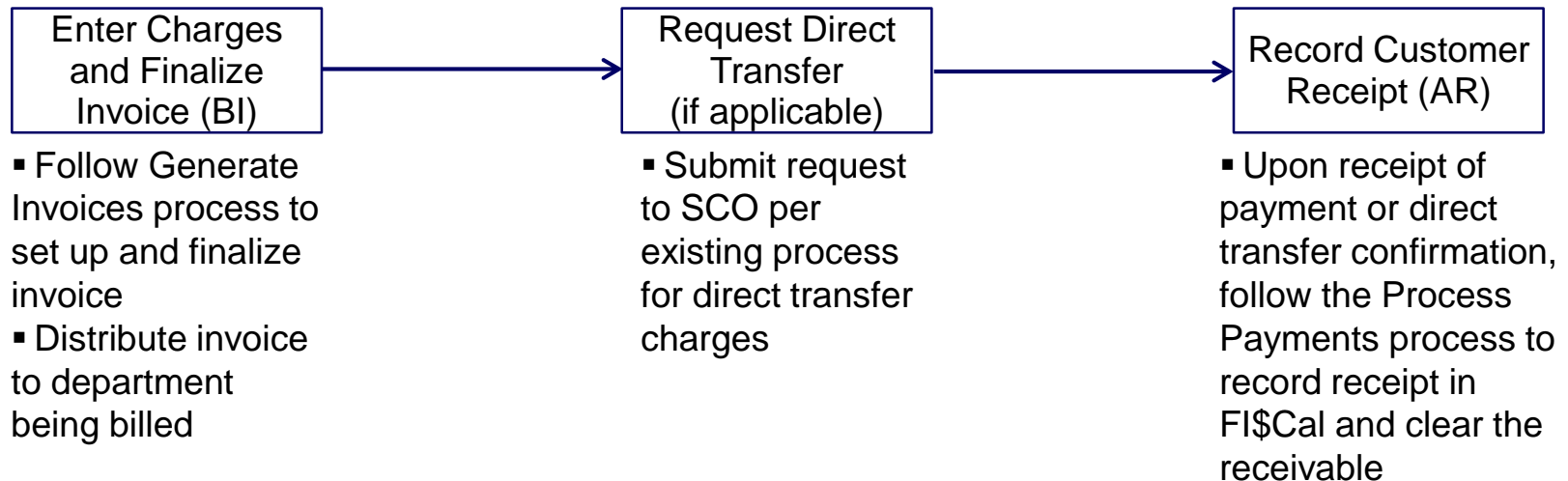


Key Impacts

- Default coding for FI\$Cal department customers stored in FI\$Cal by billing department
- Direct transfer vouchers bypass departmental approval but are approved by SCO
- Billed departments can view direct transfer vouchers on inquiry screens in FI\$Cal
- Billing department requests direct transfer in SCO Fiscal per existing process
- Voucher payment generates a receivable payment in the Billing Department's AR Module

AR2 Generate and Adjust Invoices – Overview

FI\$Cal Dept. Billing Non-FI\$Cal Dept.



Key Impacts

- Interagency customers which are not using FI\$Cal (i.e. non-FI\$Cal departments) will not be flagged for FI\$Cal interagency billing processing
- Billing department requests direct transfer in SCO Fiscal per existing process

AR2 Generate and Adjust Invoices – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR2 - Generate and Adjust Invoices	Create a Simple Invoice	Create a simple invoice and set it to Ready status. Invoices should be created within both templates.
AR2 - Generate and Adjust Invoices	Finalize an Invoice	Run the bill finalization processes to generate PDFs of the invoices.
AR2 - Generate and Adjust Invoices	Generate Pro Forma Invoice	Generate Pro Forma Invoices in both templates.
AR2 - Generate and Adjust Invoices	Create a Complex Invoice	Create a complex invoice and set it to Ready status. Invoices should be created within both templates.
AR2 - Generate and Adjust Invoices	Adjust an Invoice	Make an adjustment to a finalized invoice.

AR2 Generate and Adjust Invoices – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR2 - Generate and Adjust Invoices	Create Non-Direct Transfer Bill	Create a non-direct transfer interagency bill for a Wave 1 Department.
AR2 - Generate and Adjust Invoices	Create Direct Transfer Bill	Enter direct transfer coding and create a direct transfer interagency bill for a Wave 1 Department.
AR2 - Generate and Adjust Invoices	Create an Invoice from Customer Contracts	Create an invoice from charges that were collected from Customer Contracts
AR2 - Generate and Adjust Invoices	Finalize an Invoice from Customer Contracts	Finalize an invoice from charges that were collected from Customer Contracts

AR2 Generate and Adjust Invoices – Overview

- System Demo



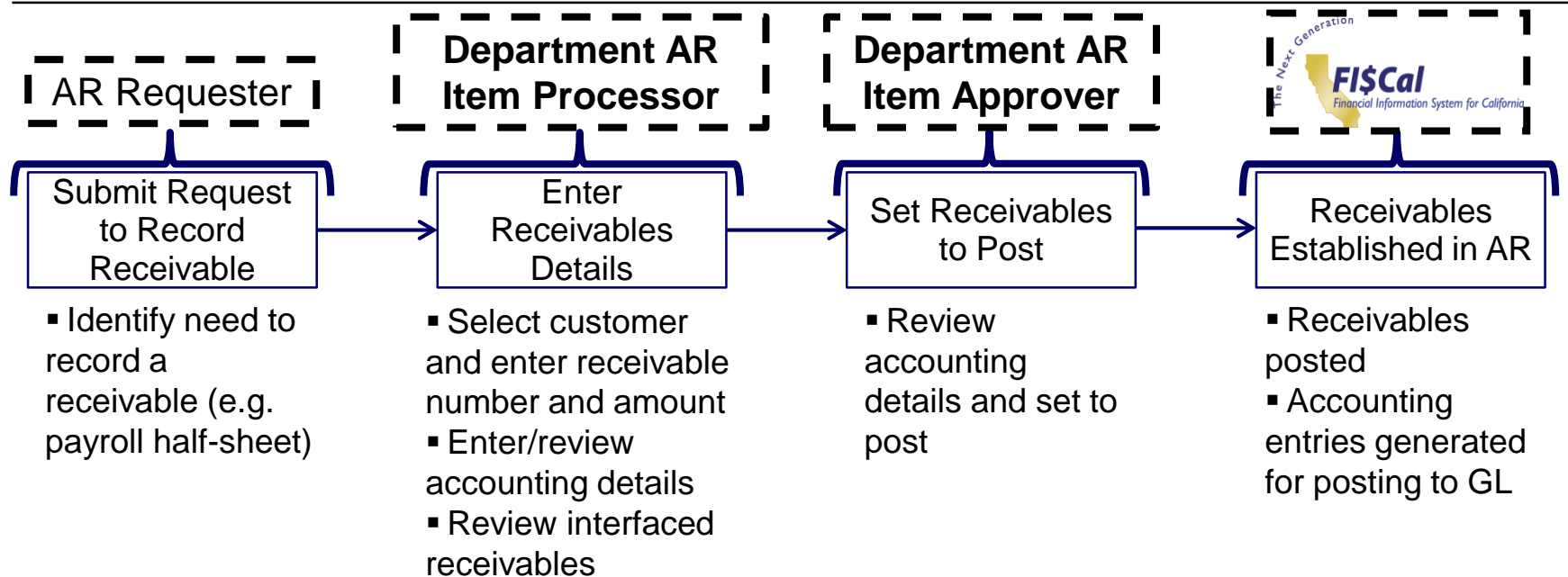
AR2 Generate and Adjust Invoices – Overview



AR3 Enter and Maintain Receivables – Overview

- Introduction
- Process Overview
- UAT Scenario Review
- System Demo
- Q&A

AR3 Enter and Maintain Receivables – Overview



Key Impacts

- Invoices from the Billing Module are automatically created as receivables in the FI\$Cal AR Module
- A customer must be set up in FI\$Cal before a receivable can be entered for that customer (including employees)

AR3 Enter and Maintain Receivables – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR3 - Enter and Maintain Receivables	Create a Receivable Group with Employee ARs	Create a receivable group within the AR Module that has multiple Employee receivables and a credit memo.
AR3 - Enter and Maintain Receivables	Inquire on Receivables	Inquire on receivables within the AR Module including one that came from the Billing Module. In addition, show how to view outstanding receivables for a customer without having to generate a report.

AR3 Enter and Maintain Receivables – Overview

- System Demo



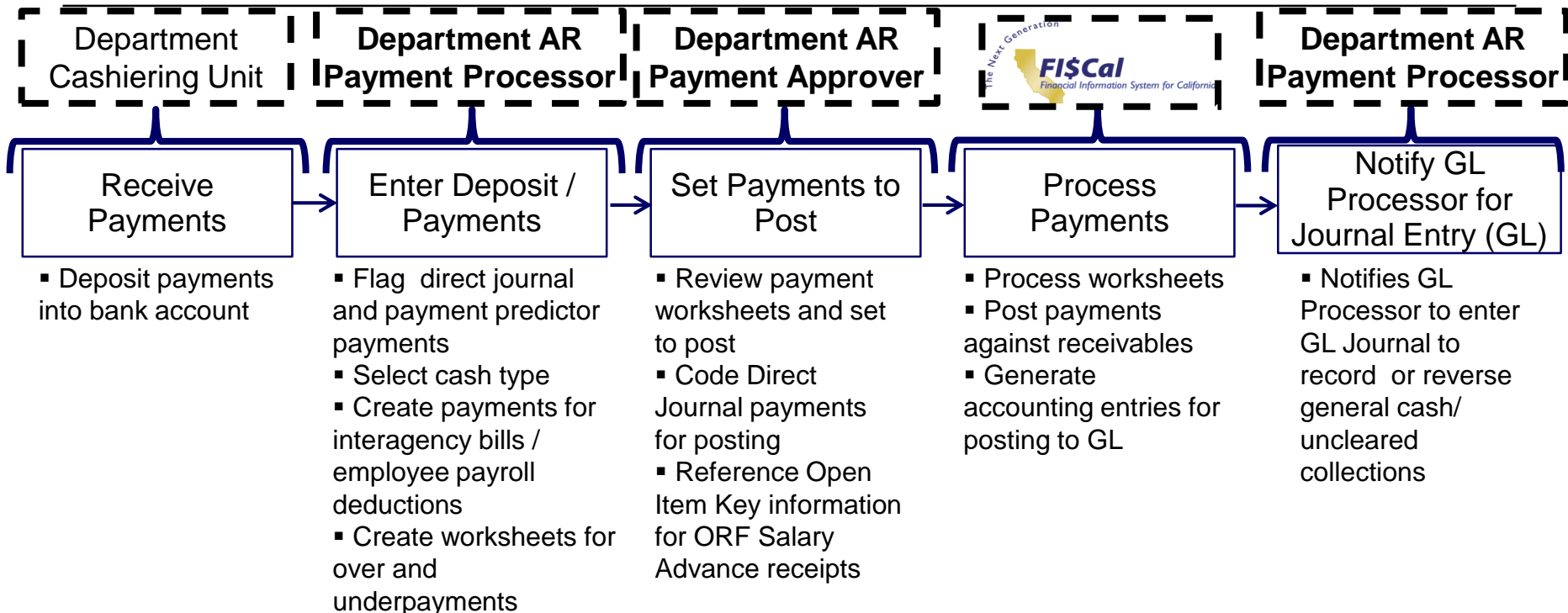
AR3 Enter and Maintain Receivables – Overview



AR4 Process Payments – Overview

- Introduction
- Process Overview
- UAT Scenario Review
- System Demo
- Q&A

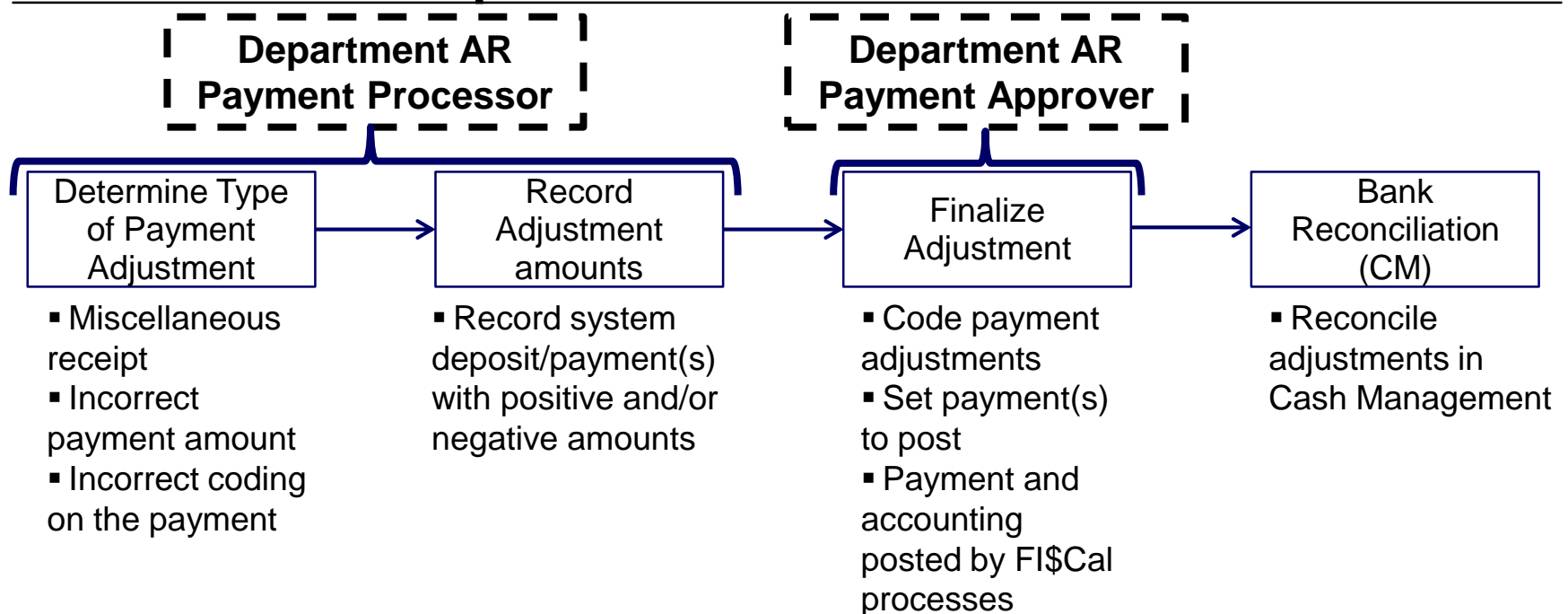
AR4 Process Payments – Overview



Key Impacts

- Departments continue to use EDF and eFITs processes outside of FI\$Cal
- Dept. AR Payment Approver role is needed to post and code miscellaneous payments. This includes referencing Open Item Keys for ORF Salary Advance Receipts.
- Journal entries need to be submitted to record or reverse general cash/uncleared collections (as applicable)

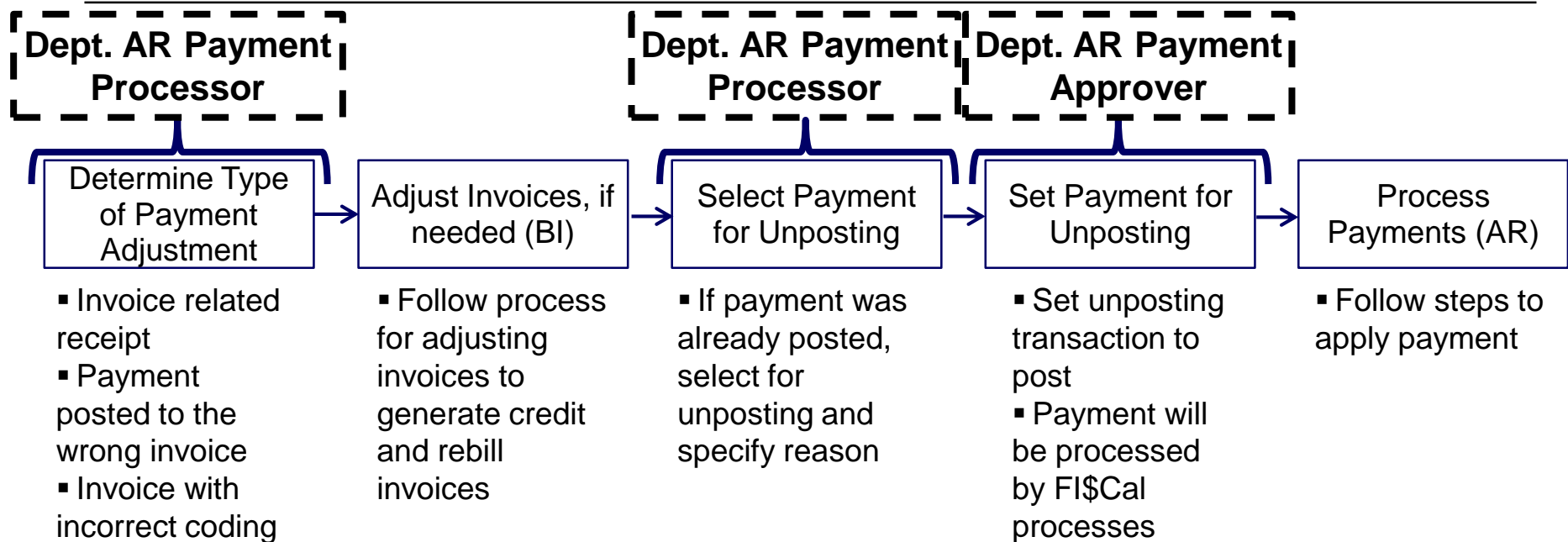
AR4 Process Payment Adjustments – Misc. Receipts



Key Impacts

- Customer payments recorded in the Accounts Receivable module are integrated with the Cash Management module for the bank reconciliation process in FI\$Cal
- Any adjustments requiring updates to transactions at STO or SCO will need to follow the existing processes

AR4 Process Payments Adjustments – Receivables



Key Impacts

- Payments posted to the wrong invoice can be unposted and reposted
- Adjustment invoices are linked to the original invoice
- Any adjustments requiring updates to transactions at STO or SCO will need to follow the existing processes

AR4 Process Payments – Overview

■ Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR4 - Process Payments	Create a Miscellaneous Receipt Payment (Remitted)	Create a deposit to represent a payment that is to be remitted to Cash in State Treasury. Classify the payment as a Miscellaneous Receipt and finalize it.
AR4 - Process Payments	Apply a Full Payment to a Receivable	Create a deposit with a full payment to a receivable using the internal transaction bank. Create a payment worksheet and apply the payment to the receivable
AR4 - Process Payments	Create a Miscellaneous Receipt Payment (Not Remitted)	Create a deposit to represent a payment that is not to be remitted to Cash in State Treasury (e.g. NSF or overpayment to be refunded). Classify the payment as a Miscellaneous Receipt, code it a department's CTS Fund, and finalize it.

AR4 Process Payments – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR4 - Process Payments	Record an Interagency Direct Transfer Payment	Create a deposit and apply a direct transfer payment to a direct transfer bill associated with a non-FI\$Cal Billed Department.
AR4 - Process Payments	Record ORF Salary Advance Recovery	Create a deposit with a payment to an ORF Salary Advance and reference an open item key.
AR4 - Process Payments	Inquiring on a Deposit and a Payment	Test script will inquire on a deposit and a payment.

AR4 Process Payments – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR4 - Process Payments	Complete Payment that was not Applied through Payment Predictor	Complete a payment that was not able to be applied through Payment Predictor.
AR4 - Process Payments	Record receipt and Generate Remittance Report	Record a miscellaneous receipt and set it to post. Generate the remittance report and review the output.
AR4 - Process Payments	Generate Remittance Report	Generate the remittance report and review the output.

AR4 Process Payments – Overview

- System Demo



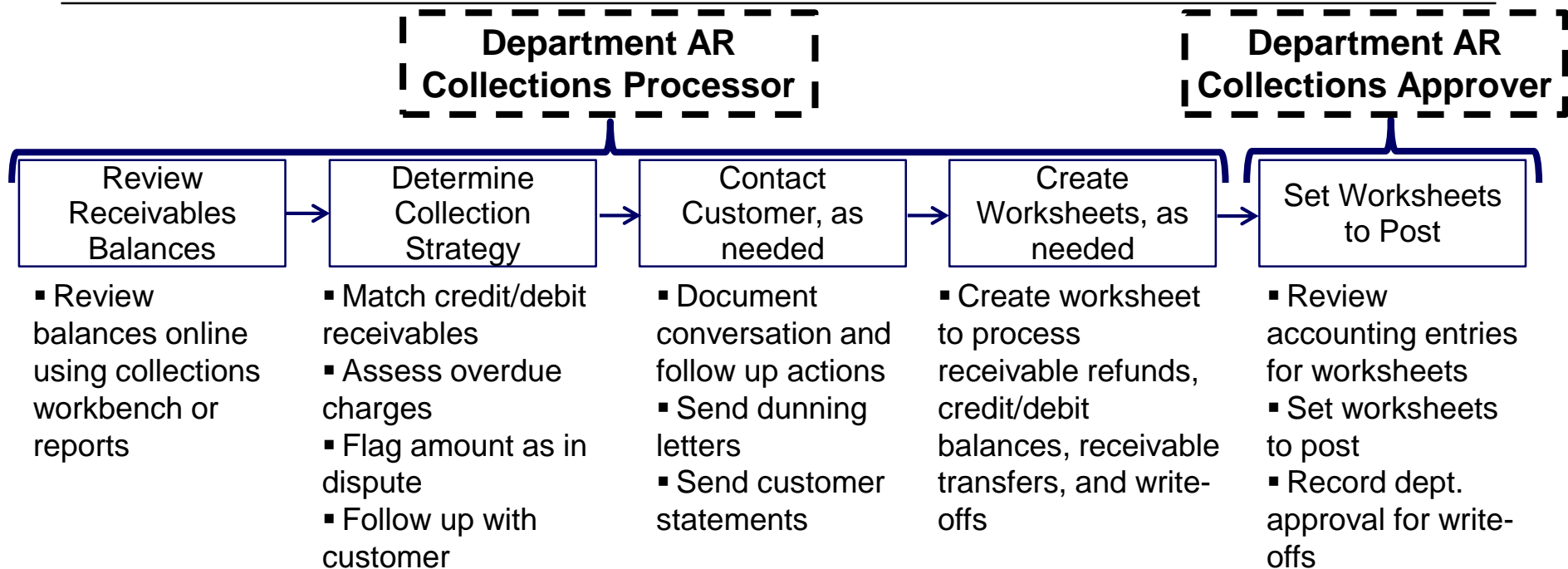
AR4 Process Payments – Overview



AR5 Collect Receivables – Overview

- Introduction
- Process Overview
- UAT Scenario Review
- System Demo
- Q&A

AR5 Collect Receivables – Overview – General

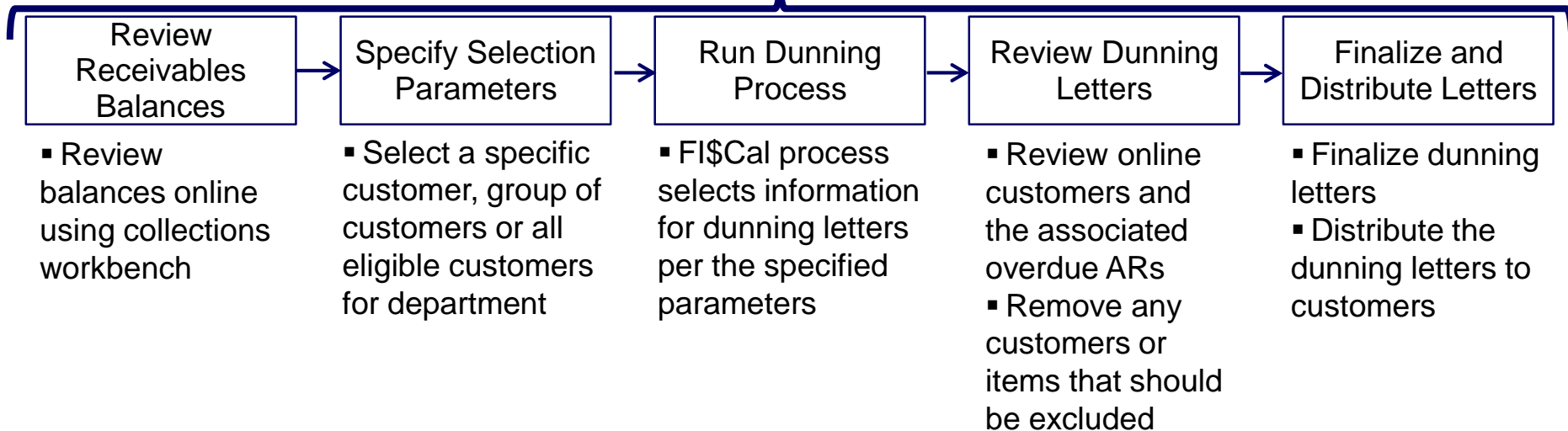


Key Impacts

- Department AR Collection Approver role is needed to set transactions with accounting entries to post
- Proper approvals need to be obtained outside of FI\$Cal, as applicable, for write-offs and refunds

AR5 Collect Receivables – Overview – Dunning Letters

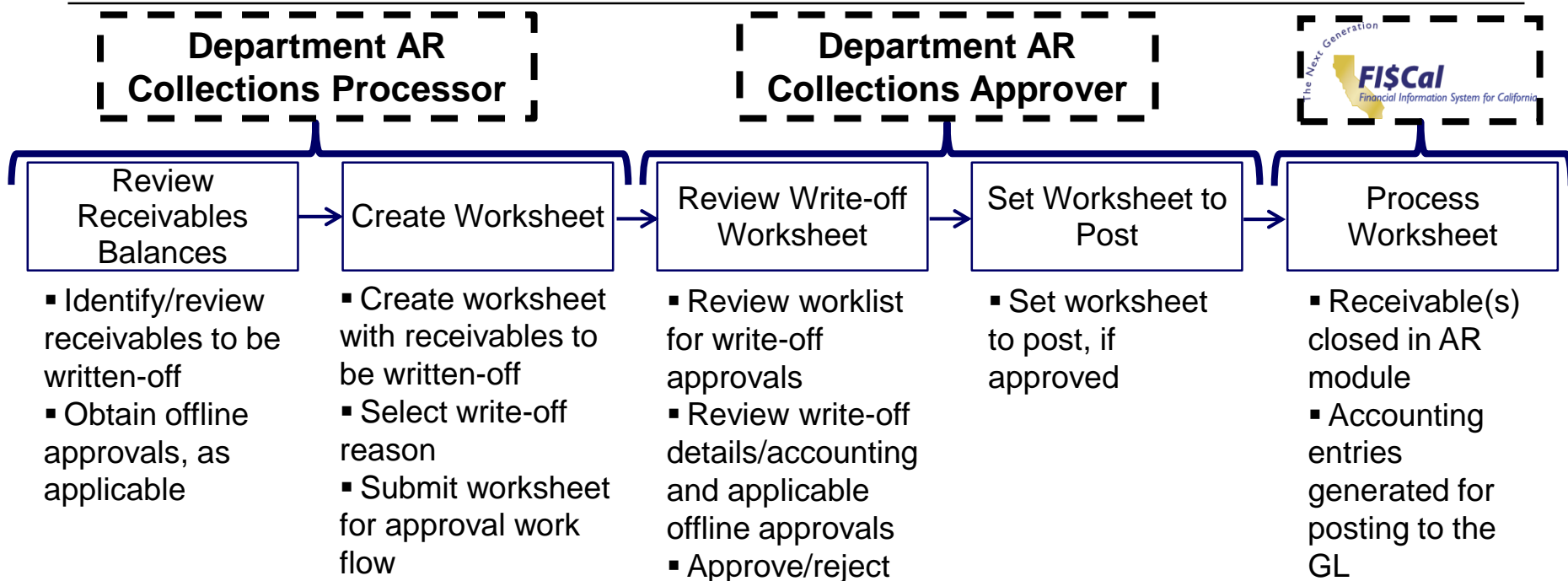
Department AR Collections Processor



Key Impacts

- Dunning letters are created at the customer level, with one letter per customer for all their overdue receivables for a particular cycle
- Dunning letters can be created on configurable intervals (30 days, 60 days, etc.)
- Specific customers can be excluded from receiving dunning letters

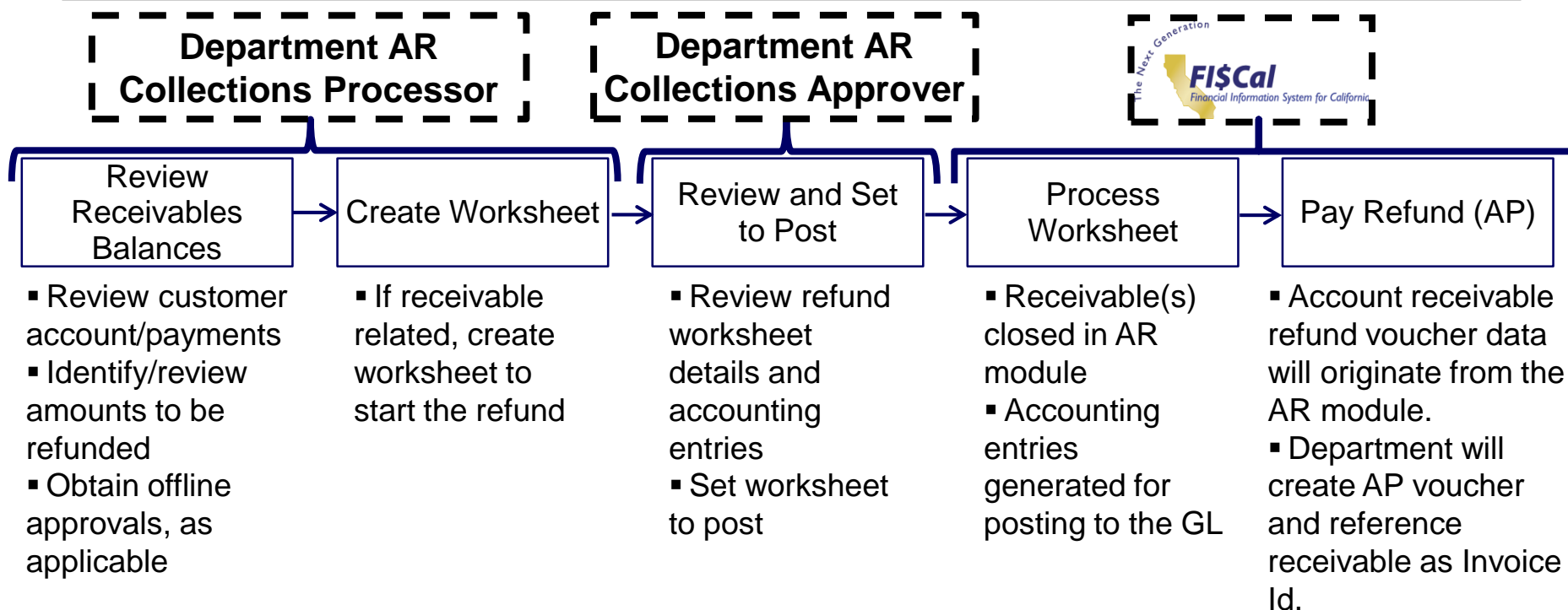
AR5 Collect Receivables – Overview – Write-offs



Key Impacts

- All write-off transaction are routed to the Department AR Collections Approver. Additional approvals, as needed, must be obtained offline per the existing process.

AR5 Collect Receivables – Overview – Process Refunds – Credit ARs



Key Impacts

- Refunds for credit receivables are recorded in the FI\$Cal AR module
- Refund payments to customers must be processed via the FI\$Cal AP module

AR5 Collect Receivables – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR5 - Collect Receivables	Generate Dunning Letter for a Customer	Generate a dunning letter for a customer with overdue receivables.
AR5 - Collect Receivables	Apply a Credit to a Receivable	Create a maintenance worksheet to apply a customer credit to an open receivable for that customer.
AR5 - Collect Receivables	Generate Summary AR Report	Generate the Summary AR Report of receivables within the AR Module.
AR5 - Collect Receivables	Generate AR Aging Report	Generate the AR aging report and review the output.

AR5 Collect Receivables – Overview

- Review Related UAT Scenarios

Business Process	UAT Scenario	Brief Description
AR5 - Collect Receivables	Write off a Receivable	Write off a receivable that is overdue/not available for collection
AR5 - Collect Receivables	Issue Customer Refunds	Create maintenance worksheet for customer refund

AR5 Collect Receivables – Overview

- System Demo



AR5 Collect Receivables – Overview



Wrap Up

- In Wave 2, the following functionality will be available in FI\$Cal related to Accounts Receivables
 - Automated Billing from Grants and Customer Contracts
 - Loading Open Receivables into FI\$Cal system
 - Customer Statement Report
 - Outstanding Receivables Report by Chartfields
 - Receivables Remittance Report
 - Aging Report with Department specific Aging Buckets

Next Steps

- Re-watch the UAT Testing Process Webinar for more information
- Attend the UAT sessions for your planned scenarios
- Have fun!

Questions?



FI\$Cal Project Information:

<http://www.fiscal.ca.gov/>

or e-mail the FI\$Cal Project Team at:

UATTesting@Fiscal.ca.gov

AR1 Set Up and Maintain Customers – Overview

[Favorites](#) > [Main Menu](#) > [Customers](#) > [Customer Information](#) > [General Information](#)

FI\$Cal

[General Info](#) | [Bill To Options](#) | [Ship To Options](#) | [Sold To Options](#)

SetID: 0820 Customer ID: NEXT General Info Links: [...More](#)

*Status: Active [Copy From Customer](#) Level: Regular
 *Date Added: 04/09/2014 *Since: 04/09/2014 *Type: Individual
 *Name 1: Tony Stark *Short Name: Tony Stark
 Name 2:
 Currency Code: USD Rate Type: CRRNT

Roles

<input checked="" type="checkbox"/> Bill To Customer Bill To Selection	<input checked="" type="checkbox"/> Correspondence Customer Correspondence Selection
<input checked="" type="checkbox"/> Ship To Customer Ship To Selection	<input checked="" type="checkbox"/> Remit From Customer Remit From Selection
<input checked="" type="checkbox"/> Sold To Customer Sold To Selection	<input checked="" type="checkbox"/> Corporate Customer Corporate Selection
<input type="checkbox"/> Broker Customer	<input type="checkbox"/> Consolidation Customer
<input type="checkbox"/> Indirect Customer	<input type="checkbox"/> Grants Management Sponsor

Consolidation Business Unit:

Federal Attributes

☐ Federal Customer Trading Partner Code: Disbursing Office:
☐ Appropriation Symbol Not Required for Reimbursable Agreements

Support Teams [Personalize](#) | [Find](#) | [View All](#) | [First](#) | [1 of 1](#) | [Last](#)

Team Code	Default	Description
TEAM	<input checked="" type="checkbox"/>	

Key Points:

- One or more customer Names can be captured
- Type of Customer can be recorded for reporting purposes
- Roles determine how the customer can be used in the system (e.g. Bill To Customer flag must be checked in order for the customer to be available for selection on an invoice)

AR1 Set Up and Maintain Customers – Overview

[Favorites](#) | [Main Menu](#) > [Customers](#) > [Customer Information](#) > [General Information](#)

FI\$Cal

Support Teams [Personalize](#) | [Find](#) | [View All](#) | [First](#) 1 of 1 [Last](#)

Team Code	Default	Description
TEAM	<input checked="" type="checkbox"/>	Support Team

Address Locations [Find](#) | [View All](#) | [First](#) 1 of 1 [Last](#)

*Location: ☒ Bill To ☒ Primary ☐ Broker ☐ Primary ☐ Ship To ☒ Primary ☐ Indirect ☐ Primary ☒ Sold To ☒ Primary ☒ Correspondence Address

Description:

☐ RFID Enabled [VAT Default](#) [VAT Service Treatment Setup](#)

Address Details [Find](#) | [View All](#) | [First](#) 1 of 1 [Last](#)

*Effective Date: *Status:

Tax Code: Language Code:

Physical Nature: Where Performed:

Alternate Name 1: Alternate Name 2:

Country:

Address 1:

Address 2:

Address 3:

City: ☐ In City Limit

County: Postal:

State:

[View Phone Information](#)

Key Points:

- One or more addresses can be set up for a customer
- Bill To, Ship To, etc. flags determine where in the system the address is visible
- Effective dates can be used to capture changes in address information

AR1 Set Up and Maintain Customers – Overview

[Favorites](#) > [Main Menu](#) > [Customers](#) > [Customer Information](#) > [General Information](#)

FI\$Cal

[General Info](#) | [Bill To Options](#) | [Ship To Options](#) | [Sold To Options](#)

SetID: 0820 Customer ID: DOJ0800048 Tony Stark

Customer Bill To Options Find | View All First 1 of 1 Last

*Effective Date:	<input type="text" value="04/09/2014"/>	*Status:	Active
Currency Code:	USD	Rate Type:	CRRNT

Responsibilities:

Credit Analyst:	<input type="text" value="ANALYST"/>	Collector:	<input type="text" value="DOJREIMB"/>
AR Specialist:	<input type="text" value="ARSPCLST"/>	Bill Inquiry Phone:	<input type="text" value="916-324-5090"/>
Billing Specialist:	<input type="text" value="DOJREIMB"/>	Billing Authority:	<input type="text"/>

Billing Options

☒ Direct Invoicing
☐ Federal Highway File
☐ Prompt for Billing Currency

*Freight Bill Type:

Bill Type:

Billing Cycle Identifier:

Invoice Form:

Bill By Identifier:

AR Distribution Code:

Hold Number of Days:

Billing Consolidation Data

Consolidation Key:

SetID:

Customer ID:

Blanket Purchase Orders

Blanket PO Number:

Start Date:

End Date:

Order Management Options

☐ Purchase Order Required

Key Points:

- Billing Specialist and Collector roles are required for utilizing the customer for AR and Billing
- Defaults values set up on the customer default onto specific billing or accounts receivable transactions in the system
- The accounting entry for the receivable line on a bill/receivable can be defaulted based on the customer record.

AR2 Generate and Adjust Invoices – Overview

[Favorites](#) |
 [Main Menu](#) >
 [Billing](#) >
 [Maintain Bills](#) >
 [Standard Billing](#)

FI\$Cal

[Header - Info 1](#) |
 [Line - Info 1](#)

Unit: 0820 Invoice: NEXT Pretax Amt: 0.000 USD

Status:	<input type="text" value="NEW"/>	Invoice Date:	<input type="text" value="04/09/2014"/>	Cycle ID:	<input type="text" value="DAILY"/>
*Type:	<input type="text" value="LG"/>	Source:	<input type="text"/>	*Frequency:	<input type="text" value="Once"/>
*Customer:	<input type="text" value="DOJ0800048"/>	SubCust1:	<input type="text"/>	SubCust2:	<input type="text"/>
Tony Stark					
*Invoice Form:	<input type="text" value="SERVHDR"/>	From Date:	<input type="text" value="3/1/2014"/>	To Date:	<input type="text" value="3/31/2014"/>
Accounting Date:	<input type="text" value="04/09/2014"/>	Pay Terms:	<input type="text" value="NET0"/>	Pay Method:	<input type="text" value="Check"/>
Remit To:	<input type="text" value="STATE"/>	Bank Account:	<input type="text" value="175"/>		
Sales:	<input type="text" value="DEFAULT"/>	Bill Inquiry Phone:	<input type="text" value="916-324-5090"/>		
Credit:	<input type="text" value="ANALYST"/>	Collector:	<input type="text" value="DOJREIMB"/>		
Biller:	<input type="text" value="DOJREIMB"/>	Billing Authority:	<input type="text"/>		

Go to: [Header Info 2](#) [Address](#) [Copy Address](#)

[Notes](#) [Express Entry](#)

[Summary](#) [Bill Search](#) [Line Search](#)
 Navigation:

Page Series:

Key Points:

- Invoice Header captures a variety of information, such as Customer, Invoice Form, Remit to Address, From Date/To Date, Bill Inquiry Phone etc.
- Invoice ID numbering is configurable
- Status field captures if the invoice is in progress or ready to be finalized

AR2 Generate and Adjust Invoices – Overview

[Favorites](#) > [Main Menu](#) > [Billing](#) > [Maintain Bills](#) > [Standard Billing](#)

FI\$Cal

[Header - Info 1](#) | [Line - Info 1](#)

Unit: 0820 **Bill To:** DOJ0800048 **Pretax Amt:** 300.00 USD
Invoice: NEXT Tony Stark **Max Rows:** 5

Bill Line Find | View All First 1 of 1 Last

Seq: 1	Line: <input type="text"/>	Net Extended: 300.00
Table: ID	Identifier: SERVICES	Description: Services Provided
Quantity: 3.0000	From Date: 03/01/2014	
Unit of Measure: EA	To Date: 03/31/2014	
Unit Price: 100.0000	Line Type: REV	<input checked="" type="checkbox"/> Accumulate
Gross Extended: 300.00	Tax Code: <input type="text"/>	<input type="checkbox"/> Tax Exempt
	Exempt Cert: <input type="text"/>	
Less Discount: 0.00		
Plus Surcharge: 0.00		
Net Extended: 300.00		
VAT Amount: 0.00		
Tax Amount: 0.00		
Net Plus Tax: 300.00		

Key Points:

- Invoice can have one or more invoice lines to capture the different charges
- Identifier (Charge Codes) can be configured, along with Unit of Measure and Unit Price. These Charge Codes can default accounting for the bill line too.
- Tax Codes will be available for selection on an invoice line

AR2 Generate and Adjust Invoices – Overview

Key Points:

- User may define the accounting distribution for each invoice line. Multiple distributions may be associated with a single bill line.
- ChartField coding can be defaulted from the Identifier (Charge Code) configuration

[Favorites](#) > [Main Menu](#) > [Billing](#) > [Maintain Bills](#) > [Standard Billing](#)

FI\$Cal

[Header - Info 1](#) | [Line - Info 1](#) | [Acctg - Rev Distribution](#)

Unit: 0820 Bill To: DOJ0800048 Pretax Amt: 300.00 USD Max Rows: 5

Invoice: LG-00000025 Tony Stark

Bill Line Find | View All First 1 of 1 Last

Seq: 1 Line: Net Extended: 300.00
 Identifier: SERVICES Description: Services Provided

BI Creates GL Acct Entries

Bill Line Distribution - Revenue Personalize | Find | View All | First 1 of 1 Last

[Acctg Information](#) | [Reference Information](#)

	Code	Reference	Fund	ENY	Account	Alt Acct	Program	Project	Rptg Struc
+			0001	2013	49000000	49000000000			08203000

Percent: 100.00 Amount: 300.00 Gross Extended: 300.00

AR3 Enter and Maintain Receivables – Overview

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Pending Items](#) > [Online Items](#) > [Group Entry](#)

FI\$Cal

[Group Control](#) | [Pending Item 1](#) | [Pending Item 2](#) | [Pending Item 3](#) | [Accounting Entries](#) | [Group Action](#)

Group Unit: 0820 Group ID: NEXT

*Accounting Date: 04/09/2014

*Group Type: B Billing

*Origin ID: OBILL Online AR

Control Totals			
Control:	550.00	*Count:	1
Entered:	0.00	Count:	1
Difference:	550.00	Count:	-1
Posted:	0.00	Count:	0

Control Data			
*Received:	04/09/2014	*Entered:	04/09/2014
Posted:			
Assign:	Z_DEPT_AF	User:	Z_DEPT_AR_ITEM_PROC

Group Status			
Edit Status:	Edited	Accounting Entries:	Not Balanced
Balanced:	No	Posting Action:	Do Not Post
Posting Status:	Not Posted		

Key Points:

- Group Control page captures the total counts and amounts of the receivables that will be set up as part of the group
- Control Count and Amount are used to determine if the group is in balance or not
- Unbalanced group can not be set to post

AR3 Enter and Maintain Receivables – Overview

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Pending Items](#) > [Online Items](#) > [Group Entry](#)

FI\$Cal

[Group Control](#) | [Pending Item 1](#) | [Pending Item 2](#) | [Pending Item 3](#) | [Accounting Entries](#) | [Group Action](#)

Group Unit: 0820 Group ID: NEXT

Pending Item Entry Find | View All First 1 of 1 Last

*Acctg Date: 04/09/2014	*As Of Date: 04/09/2014	Sequence: 1
*Item ID: SWTITEM0001	Line:	Copy Line
*Business Unit: 0820	*Customer: DOJ0800048	Tony Stark
SubCust1:	SubCust2:	
Amount: 550.00	*Currency: USD	
*Entry Type: DR	Reason: BA	*AR Dist: AR-REVENUE
Rate Type:	<input checked="" type="checkbox"/> Revalue Flg	
Exchange Rate: 1.00000000		

Payment Terms

Terms: NET30	Due Date:	Due Days:
Disc Amt:	Disc Date:	Disc Days:
Disc Amt 1:	Disc Date 1:	<input type="checkbox"/> Always Allow Discount

Reference Information

PO Ref:	PO Line:	BOL:
Order No:	Document:	Line Item:
Contract:	L/C ID:	Case No:

Key Points:

- Key receivable details can be captured on the Pending Item 1 page, such as Item ID (i.e. Receivable number), Customer, Amount, Terms
- PO References and Contracts can be associated with the Item

AR3 Enter and Maintain Receivables – Overview

[Favorites](#) |
 [Main Menu](#) >
 [Accounts Receivable](#) >
 [Pending Items](#) >
 [Online Items](#) >
 [Group Entry](#)

FI\$Cal

[Group Control](#) |
 [Pending Item 1](#) |
 [Pending Item 2](#) |
 [Pending Item 3](#) |
 [Accounting Entries](#) |
 [Group Action](#)

Group Unit: 0820 Group ID: NEXT

Pending Item Entry Find | View All First 1 of 1 Last

Item ID: SWTITEM0001	Line: + -
Business Unit: 0820 Customer: DOJ0800048	SubCust1:
Amount: 550.00 Currency: USD	SubCust2:

Consolidated Invoice

Unit:

Invoice:

User Amounts

1:

2:

3:

4:

5:

6:

7:

8:

User Date

Pay Period: 03/31/2014

Refund Request:

Sent to FTB 1:

Sent to FTB 2:

User Text

1:

2:

3:

4:

5:

Key Points:

- Additional information such as a Pay Period for Employee Receivables may be recorded on the Pending Item 3 tab.

AR3 Enter and Maintain Receivables – Overview

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Pending Items](#) > [Online Items](#) > [Group Entry](#)

FI\$Cal

[Group Control](#) | [Pending Item 1](#) | [Pending Item 2](#) | [Pending Item 3](#) | [Accounting Entries](#) | [Group Action](#)

Group Unit: 0820 Group ID: 365

Accounting Entries [Find](#) | [View All](#) | First 1 of 1 Last

Item ID: SWTITEM0001 Line: Entry Type: DR Reason: BA
 Bus. Unit: 0820 Customer: DOJ0800048 SubCust1:
 Amount: 550.00 Currency: USD SubCust2:

Accounting Entries: Complete Display Totals:

Distribution Lines [Personalize](#) | [Find](#) | [View All](#) | First 1-2 of 2 Last

Line	GL Unit	Ledger Grp	Ledger	*Type	Amount	Reference	Fund	ENY	*Account	AI
2	0820	MODACCRL	MODACCRL	User	-550.00		0001	2013	4122600	4
102	0820	MODACCRL	MODACCRL	AR	550.00		0001		1100100	1

Lines: 2 DR: 550.00 Currency: USD CR: 550.00 Currency: USD Net: 0.000

Key Points:

- Accounting Entries for the receivable are entered on the Accounting Entries tab.
- Speed Type configuration can be leveraged to default accounting for the User Defined Line.

AR4 Process Payments – Overview - Deposits

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Online Payments](#) > [Regular Deposit](#)

FI\$Cal

[Totals](#) | [Payments](#)

Unit: 0820 Deposit ID: NEXT [Delete Deposit](#)

*Accounting Date: 04/09/2014
 *Bank Code: STATE State Bank
 *Bank Account: 175 175
 *Deposit Type: R Regular
 Bank Deposit Number: 1175100015

Control Currency: USD
 Format Currency: USD
 Rate Type: CRRNT
 Exchange Rate: 1.00000000
 Identifier:

Control Totals			
Control Total Amount:	750.00	*Count:	1
Entered Total Amount:	0.00	Count:	1
Difference Amount:	0.00	Count:	-1
Posted Total Amount:	0.00	Count:	0
Journalled Total Amount:	0.00	Count:	0

Control Data	
*Received:	04/09/2014
*Entered:	04/09/2014
Posted:	
Assigned:	Z_FUNC_SUPER_USER
User:	Z_FUNC_SUPER_USER

Key Points:

- Deposit ID is system assigned. Bank Deposit ID is used to record the Bank Deposit Number. Identifier is used to record the Location Code for the deposit.
- Bank Code/Account and Deposit Type are configured values that will be selected for each deposit
- Control Total Amounts are compared against entered total amount and count

AR4 Process Payments – Overview - Deposits

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Online Payments](#) > [Regular Deposit](#)

FI\$Cal

[Totals](#) | [Payments](#)

Unit: 0820 **Deposit ID:** NEXT **Date:** 04/09/2014 **Balance:** Not Balanced

Payment Information [Find](#) | [View All](#) | First 1 of 1 Last

Payment Seq: 1 ***Payment ID:** SWTPAY1001 ***Accounting Date:** 04/09/2014

Amount: 550.00 **Currency:** USD

Rate Type: CRRNT **Exchange Rate:** 1.00000000

☐ **Payment Predictor** ☐ **Journal Directly** ☐ **Range of References**

Payment Method: Check [Attachments \(0\)](#)

Additional Payment Information [Find](#) | [View All](#) | First 1 of 1 Last

Payment Method: Check **Reference Number:** 1254 ☐ **Received by SCO**

Cash Type: Gen Cash **City Code:**

Check Date: 04/09/2014 **County Code:**

Description: **Tax Amount:**

Notes

Customer Information [Find](#) | First 1 of 1 Last

Customer ID: DOJ0800048 **Business Unit:** 0820

Remit From: DOJ0800048 **Remit SetID:** 0820

Name: Tony Stark

Detail References

Reference Information [Personalize](#) | [Find](#) | [View All](#) | First 1 of 1 Last

Qual Code	Reference	To Reference
1	SWTITEM0001	

Key Points:

- Payment ID is a free-form field that can be used to capture an identifier for the payment (e.g. check number, journal ID, etc.)
- Payment Predictor or Journal Directly flags can be set for each payment
- Additional payment information can be recorded for reporting purposes
- Cash Type notes the final Cash Account associated with the payment. If recorded to General Cash and a State Fund, then the payment will be reclassified as Cash in State Treasury
- One or more Customer or Item (Invoice) references can be selected for a payment

AR4 Process Payments – Overview

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Online Payments](#) > [Regular Deposit](#)

FI\$Cal

[Totals](#) | [Payments](#)

Unit: 0820 Deposit ID: 159 Date: 04/09/2014 Balance: Not Balanced

Payment Information [Find](#) | [View All](#) First 2 of 2 Last

Payment Seq: 2 *Payment ID: MISCPAY2001 *Accounting Date: 04/09/2014
 Amount: 200.00 Currency: USD
 Rate Type: CRRNT Exchange Rate: 1.00000000
☐ Payment Predictor ☒ Journal Directly ☐ Range of References

Payment Method: Check [Attachments \(0\)](#)

Additional Payment Information [Find](#) | [View All](#) First 1 of 1 Last

Payment Method: Cash Reference Number:
 Cash Type: Gen Cash City Code:
 Check Date:
 Description:
 Tax Amount:
☐ Received by SCO

Notes

Customer Information [Find](#) First 1 of 1 Last

Customer ID: DOJ0800028 Business Unit: 0820
 Remit From: DOJ0800028 Remit SetID: 0820
 Name: Philip J. Fry

Key Points:

- Additional payment information can be recorded for reporting purposes
- Cash Type notes the final Cash Account associated with the payment. If recorded to General Cash and a State Fund, then the payment will be reclassified as Cash in State Treasury
- Customer reference information can be provided for the miscellaneous payment, but is not required
- Item/Invoice reference information fields are grayed-out/disabled for Direct Journal payments

AR4 Process Payments – Overview – Receivable Payments

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Apply Payments](#) > [Create Worksheet](#)

FI\$Cal

Payment Worksheet Selection

Deposit Unit: 0820 Payment ID: SWTPAY1001 ☐ Payment Predictor
 Deposit ID: 159 Payment Amount: 550.00 USD
 Deposit Status: None Applied Payment Status: Identified

Customer Criteria

Customer Criteria: [Customer Reference](#) Find | View All First 1 of 1 Last
 Customer Items

Customer ID: DOJ0800048 Business Unit: 0820
 Name: Tony Stark
 Remit SetID: 0820 Remit From ID: DOJ0800048
 Corporate SetID: 0820 Corporate ID: DOJ0800048
 MICR ID: Link MICR

Reference Criteria

Reference Criteria: Specific Value
 Restrict to: All Customers
 Match Rule: Exact Match
[Detail Reference](#)
[Item Status](#)

Item Reference Personalize | Find | View All | First 1 of 1 Last

Qual Code	Reference	To Reference
	SWTITEM0001	

Item Inclusion Options

☒ All Items ☐ Deduction Items Only ☐ Items in Dispute Only
☐ Exclude Deduction Items ☐ Exclude Collection Items ☐ Exclude Dispute Items

Worksheet Action

Build Clear Created at: Items: 0

Key Points:

- Customer and Reference information will be populated on the payment worksheet if entered on the payment level. If not on the payment, this information can be updated on the payment worksheet as well.
- Build button generates the worksheet based on the references provided

AR4 Process Payments – Overview – Receivable Payments

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Apply Payments](#) > [Update Worksheet](#)

FI\$Cal

Payment Worksheet Application

Deposit Unit: 0820 Deposit ID: 159 Payment ID: SWTPAY1001 Payment Sequence: 1
 Payment Accounting Date: 04/09/2014 Payment Currency: USD

Item Action
 Entry Type: Reason:

Item Display Control
 Display:

Row Selection
 Choice: Range:

Row Sorting
 Sort All By:

[Personalize](#) | [Find](#) | [View All](#) | [First](#) | [1 of 1](#) | [Last](#)

Detail 1	Detail 2	Detail 3	Detail 4	Detail 5	Detail 6
View Detail	Remit Seq	Sel	Pay Amt	Cur	Item ID
	1	<input checked="" type="checkbox"/>	550.00	USD	SWTITEM0001
					Item Line
					Unit
					Customer
					Type
					Reason
					Disc
					Disc Amt

 [Revenue Distribution](#) [Add Conversation](#) Letter of Credit ID:

Balance

Amount:	550.00	Remaining:	0.00	Unearned:	0.00
Selected:	550.00	Discount:	0.00	Earned:	0.00
Adjusted:	0.00	Write Off:	0.00		

Key Points:

- Based on the reference information, items can be selected for payment application
- User can select/deselect items as required if more than one item is available for selection
- Remaining amount on the worksheet must be zero to post the worksheet

AR4 Process Payments – Overview – Misc. Receipts

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Direct Journal Payments](#) > [Create Accounting Entries](#)

FI\$Cal

[Accounting Entries](#) | [Deposit Control](#)

Unit: 0820 Deposit ID: 159 Payment: MISCPAY2001 Seq: 2

Amount: 200.00 USD

☐ Complete Entry Event:

Budget Status:

Distribution Lines

[Personalize](#) | [Find](#) | [View All](#) | [Print](#) | [Calendar](#) First 1 of 1 Last

ChartFields	Currency Details	Budget	Journal Reference Information						
Distribution Sequence	*GL Unit	Speed Type	Line Amount	Currency	Reference	Fund	ENY	*Account	Alt Acct
1	1 0820	Speed Type	-200.00	USD		0001	201	4144500	4144500000

Total

Lines: 1	Total Debits: 0.00	Currency: USD	Total Credits: 200.00	Currency: USD	Net: -200.00
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Key Points:

- One or more accounting classifications can be entered for the Direct Journal
- Speed Types can be configured / set up to default classification that is commonly used
- Salary Advance payments should reference Open Item Keys
- If coding is to a State Fund and Cash Type is General Cash, then the payment will be reclassified to Cash in State Treasury

AR4 Process Payments – Overview – Misc. Receipts

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Payments](#) > [Direct Journal Payments](#) > [Create Accounting Entries](#)

FI\$Cal

[Accounting Entries](#) | [Deposit Control](#)

Unit: 0820 Deposit ID: 159 Payment: MISCPAY2001 Seq: 2

Amount: 200.00 USD

☐ Complete Entry Event:

Budget Status:

Distribution Lines [Personalize](#) | [Find](#) | [View All](#) | [First](#) | [1-2 of 2](#) | [Last](#)

Distribution Sequence	GL Unit	Speed Type	Line Amount	Currency	Reference	Fund	ENY	Account	Alt Acct	Progr
1	1 0820	Speed Type	-200.00	USD		0001	2013	4144500	4144500000	
2	2 0820	Speed Type	200.00	USD		0001		1109300	0000000000	

Total

Lines: 2 Total Debits: 200.00 Currency: USD Total Credits: 200.00 Currency: USD Net: 0.00

Key Points:

- The Cash accounting entries are defaulted from the bank set up. This cash entry will be reclassified based on the Cash Type and Fund coding for the payment
- Mark the Complete flag to enable the Direct Journal for posting. The receipt will be available for posting once it has passed budget checking.

AR5 Collect Receivables – Overview - General

Favorites ▾ Main Menu ▾ > Accounts Receivable ▾ > Customer Accounts ▾ > Item Information ▾ > View/Update Item Details

FI\$Cal

Detail 1 Detail 2 Detail 3 Item Activity Item Accounting Entries Item Audit History

Unit: 8860 Customer: 000000100 Conservation & Liquidation Office

Item ID: DEBIT_ITEM Line: Days Late: 32 Status: Open

Accounting Date: 02/24/2015 Balance: 500.00 USD Billing Unit: Entry Type: DR Original Amount: 500.00 USD Entry Reason: MIS AR Dist Info: AR-REVENUE

Favorites ▾ Main Menu ▾ > Accounts Receivable ▾ > Customer Accounts ▾ > Item Information ▾ > View/Update Item Details

FI\$Cal

Detail 1 Detail 2 Detail 3 Item Activity Item Accounting Entries Item Audit History

Unit: 8860 Customer: 000000100 Conservation & Liquidation Office

Item ID: DEBIT_ITEM Line: Days Late: 32 Status: Open

Balance: 500.00 USD

Item Activities Find | View All First 1 of 1 Last

Sequence:	1	Accounting Date:	02/24/2015	Posted Date:	04/27/2015
Entry Type	DR	Reason:	MIS	Voucher ID:	
Document:				Amount:	500.00 USD
Group Unit:	8860	Group ID:	574	Billing	

Key Points:

- Debit Item in the system that shows the status is 'Open'
- Activity of the Debit Item that show only one activity.

AR5 Collect Receivables – Overview - General

Favorites ▾ Main Menu ▾ > Accounts Receivable ▾ > Customer Accounts ▾ > Item Information ▾ > View/Update Item Details

FI\$Cal

Detail 1 Detail 2 Detail 3 Item Activity Item Accounting Entries Item Audit History

Unit: 8860 Customer: 000000100 Conservation & Liquidation Office

Item ID: CREDIT_ITEM Line: Days Late: 32 Status: Open

Accounting Date: 02/24/2015 Balance: -500.00 USD Billing Unit:

Entry Type: CR Original Amount: -500.00 USD

Entry Reason: MIS

AR Dist Info: AR-REVENUE

Favorites ▾ Main Menu ▾ > Accounts Receivable ▾ > Customer Accounts ▾ > Item Information ▾ > View/Update Item Details

FI\$Cal

Detail 1 Detail 2 Detail 3 Item Activity Item Accounting Entries Item Audit History

Unit: 8860 Customer: 000000100 Conservation & Liquidation Office

Item ID: CREDIT_ITEM Line: Days Late: 32 Status: Open

Balance: -500.00 USD

Item Activities Find | View All First 1 of 1 Last

Sequence:	1	Accounting Date:	02/24/2015	Posted Date:	04/27/2015
Entry Type	CR	Reason: MIS	Worksheet Reason:	Voucher ID:	
Document:				Amount:	-500.00 USD
Group Unit:	8860	Group ID: 574	Billing		

Key Points:

- Credit Item in the system that shows the status is 'Open'
- Activity of the Credit Item that show only one activity.

AR5 Collect Receivables – Overview - General

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Receivables Maintenance](#) > [Maintenance Worksheet](#) > [Create Worksheet](#)

FI\$Cal

Worksheet Selection | Worksheet Matches

Unit: 8860 Worksheet ID: NEXT

Customer Criteria

*Customer Criteria: None

Customer Reference Find | View All First 1 of 1 Last

Cust ID: Business Unit:

Name:

Remit SetID: Remit From ID:

Corporate SetID: Corporate ID:

Rate Type: CRRNT Acctg Date: 02/24/2015

MICR ID:

Reference Criteria

*Reference Criteria:

Item Reference Personalize | Find | View All | First 1-2 of 2 Last

Qual Code	Reference	To Reference
<input type="text"/> <input type="button" value="Search"/>	DEBIT_ITEM <input type="button" value="Search"/>	<input type="button" value="+"/> <input type="button" value="-"/>
<input type="text"/> <input type="button" value="Search"/>	CREDIT_ITEM <input type="button" value="Search"/>	<input type="button" value="+"/> <input type="button" value="-"/>

Specific Value: Specific Value

*Restrict to: All Customers

*Match Rule: Exact Match

Anchor BU:

Currency: USD

Key Points:

- Maintenance Worksheet that show Debit and Credit Items referenced on the worksheet.

AR5 Collect Receivables – Overview

General

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Receivables Maintenance](#) > [Maintenance Worksheet](#) > [Create Worksheet](#) > [Update Worksheet](#)

FI\$Cal

Worksheet Application

Unit: 8860 Worksheet ID: 575 Currency: USD Accounting Date: 02/24/2015 Reason Code:

Item Action
 Entry Type: Reason:

Row Selection
 Choice: Range:

Display Control
 Display:

Item List [Personalize](#) | [Find](#) | [View All](#) | [1-2](#) | [First](#) | [1-2 of 2](#) | [Last](#)

View Detail	Seq Nbr	Sel	Item Balance	Currency	Item ID	Line	Type	Reason	Event	Unit	Customer	
	1	<input checked="" type="checkbox"/>	-500.00	USD	CREDIT_ITEM		MT	DRCR		8860	0000001001	<input type="button" value="+"/> <input type="button" value="-"/>
	2	<input checked="" type="checkbox"/>	500.00	USD	DEBIT_ITEM		MT	DRCR		8860	0000001001	<input type="button" value="+"/> <input type="button" value="-"/>

 [Group View](#) [Revenue Distribution](#)

Balance
 Dr: 500.00 Cr: -500.00 Adj: 0.00 Net: 0.00 WO: 0.00 Ref: 0.00

[Worksheet Selection](#) [Worksheet Application](#) [Worksheet Action](#) [Attachments \(0\)](#) [View Audit Logs](#)

Key Points:

- Maintenance Worksheet that show Debit and Credit Items are selected for Debit and Credit offset.

AR5 Collect Receivables – Overview - General

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Receivables Maintenance](#) > [Maintenance Worksheet](#) > [Create Worksheet](#) > [Update Worksheet](#)



[Worksheet Control](#) | [Accounting Entries](#)

Group Unit: 8860 Group ID: 575

Accounting Entries

Find | [View 1](#) First 1-2 of 2 Last
 Item ID: CREDIT_ITEM Line: Entry Type: MT Reason: DRCR
 Bus. Unit: 8860 Customer: 0000001001 SubCust1: SubCust2:
 Amount: 500.00 Currency: USD

Accounting Entries: Complete

[Return To Previous Panel](#)

Distribution Lines

[Personalize](#) | [Find](#) | [View All](#) | [Print](#) | [Grid](#) First 1-2 of 2 Last

Line	GL Unit	*Type	Amount	Approp Ref	Fund	ENY	Account	Alt Acct	Program
2	8860	Offset	-500.00	001	0001	2014	1200000	0000000000	6770010
100	8860	AR	500.00	001	0001	2014	1200000	0000000000	6770010

Lines: 2 DR: 500.00 Currency: USD CR: 500.00 Currency: USD Net: 0.000

Item ID: DEBIT_ITEM Line: Entry Type: MT Reason: DRCR
 Bus. Unit: 8860 Customer: 0000001001 SubCust1: SubCust2:
 Amount: -500.00 Currency: USD

Accounting Entries: Complete

[Return To Previous Panel](#)

Distribution Lines

[Personalize](#) | [Find](#) | [View All](#) | [Print](#) | [Grid](#) First 1-2 of 2 Last

Line	GL Unit	*Type	Amount	Approp Ref	Fund	ENY	Account	Alt Acct	Program
2	8860	Offset	500.00	001	0001	2014	1200000	0000000000	6770010
100	8860	AR	-500.00	001	0001	2014	1200000	0000000000	6770010

Key Points:

- Maintenance Worksheet that show accounting entries generated due to Debit and Credit offset.

AR5 Collect Receivables – Overview - General

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Customer Accounts](#) > [Item Information](#) > [View/Update Item Details](#)

FI\$Cal

[Detail 1](#) | [Detail 2](#) | [Detail 3](#) | [Item Activity](#) | [Item Accounting Entries](#) | [Item Audit History](#)

Unit: 8860 Customer: 0000001001 Conservation & Liquidation Office
 Item ID: DEBIT_ITEM Line: Days Late: -30 Status: Closed

Accounting Date: 02/24/2015 Balance: 0.00 USD Billing Unit:
 Entry Type: DR Original Amount: 500.00 USD
 Entry Reason: MIS
 AR Dist Info: AR-REVENUE

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Customer Accounts](#) > [Item Information](#) > [View/Update Item Details](#)

FI\$Cal

[Detail 1](#) | [Detail 2](#) | [Detail 3](#) | [Item Activity](#) | [Item Accounting Entries](#) | [Item Audit History](#)

Unit: 8860 Customer: 0000001001 Conservation & Liquidation Office
 Item ID: DEBIT_ITEM Line: Days Late: -30 Status: Closed

Balance: 0.00 USD

Item Activities [Find](#) | [View All](#) First 1-2 of 2 Last

Sequence:	1	Accounting Date:	02/24/2015	Posted Date:	04/27/2015
Entry Type:	DR	Reason:	MIS	Voucher ID:	
Document:				Amount:	500.00 USD
Group Unit:	8860	Group ID:	574	Billing	
Sequence:	2	Accounting Date:	02/24/2015	Posted Date:	04/27/2015
Entry Type:	MT	Reason:	DRCR Worksheet Reason:	Voucher ID:	
Document:				Amount:	-500.00 USD
Group Unit:	8860	Group ID:	575	Mtn Group Match Group ID:	99999

Key Points:

- Debit Item in the system that shows the status is 'Closed'.
- Activity of the Debit Item that show both Item and Maintenance Worksheet activity.

AR5 Collect Receivables – Overview

General

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Customer Accounts](#) > [Item Information](#) > [View/Update Item Details](#)

FI\$Cal

[Detail 1](#) | [Detail 2](#) | [Detail 3](#) | [Item Activity](#) | [Item Accounting Entries](#) | [Item Audit History](#)

Unit: 8860 Customer: 000000100 Conservation & Liquidation Office
 Item ID: CREDIT_ITEM Line: Days Late: -30 Status: Closed

Accounting Date: 02/24/2015 Balance: 0.00 USD Billing Unit:
 Entry Type: CR Original Amount: -500.00 USD
 Entry Reason: MIS
 AR Dist Info: AR-REVENUE

[Favorites](#) > [Main Menu](#) > [Accounts Receivable](#) > [Customer Accounts](#) > [Item Information](#) > [View/Update Item Details](#)

FI\$Cal

[Detail 1](#) | [Detail 2](#) | [Detail 3](#) | [Item Activity](#) | [Item Accounting Entries](#) | [Item Audit History](#)

Unit: 8860 Customer: 000000100 Conservation & Liquidation Office
 Item ID: CREDIT_ITEM Line: Days Late: -30 Status: Closed

Balance: 0.00 USD

Item Activities									
Find View All First 1-2 of 2 Last									
Sequence:	1	Accounting Date:	02/24/2015	Posted Date:	04/27/2015				
Entry Type	CR	Reason: MIS	Worksheet Reason:	Voucher ID:					
Document:				Amount:	-500.00 USD				
Group Unit:	8860	Group ID: 574	Billing						
Sequence:	2	Accounting Date:	02/24/2015	Posted Date:	04/27/2015				
Entry Type	MT	Reason: DRRCR	Worksheet Reason:	Voucher ID:					
Document:				Amount:	500.00 USD				
Group Unit:	8860	Group ID: 575	Mtn Group	Match Group ID: 99999					

Key Points:

- Credit Item in the system that shows the status is 'Closed'
- Activity of the Credit Item that show both Item and Maintenance Worksheet activity.